

# **Report on Feedback 2019-20**

## **Feedback Analysis Committee**

1. Smt. P.V. Geetha Lakshmi Patnaik, Associate Professor of English - IQAC Coordinator
2. Dr. B. Sambasiva Rao, Assistant Professor in Computer Science - Convener
3. Smt. S. Radhika, Assistant Professor of Physics - Member (B.Sc. Section)
4. Dr. K. Suryanarayana, Assistant Professor in Commerce - Member (B.Com. Section)
5. Dr. D. Muniswamy, Assistant Professor in Economics - Member (B.A. Section)

**Babu Jagjivan Ram Government Degree College  
Narayanaguda, Hyderabad**

**Consolidated Student Feedback on Institution 2019– 20**

**(A=Very Good; B=Good; C=Satisfactory; D=Unsatisfactory)**

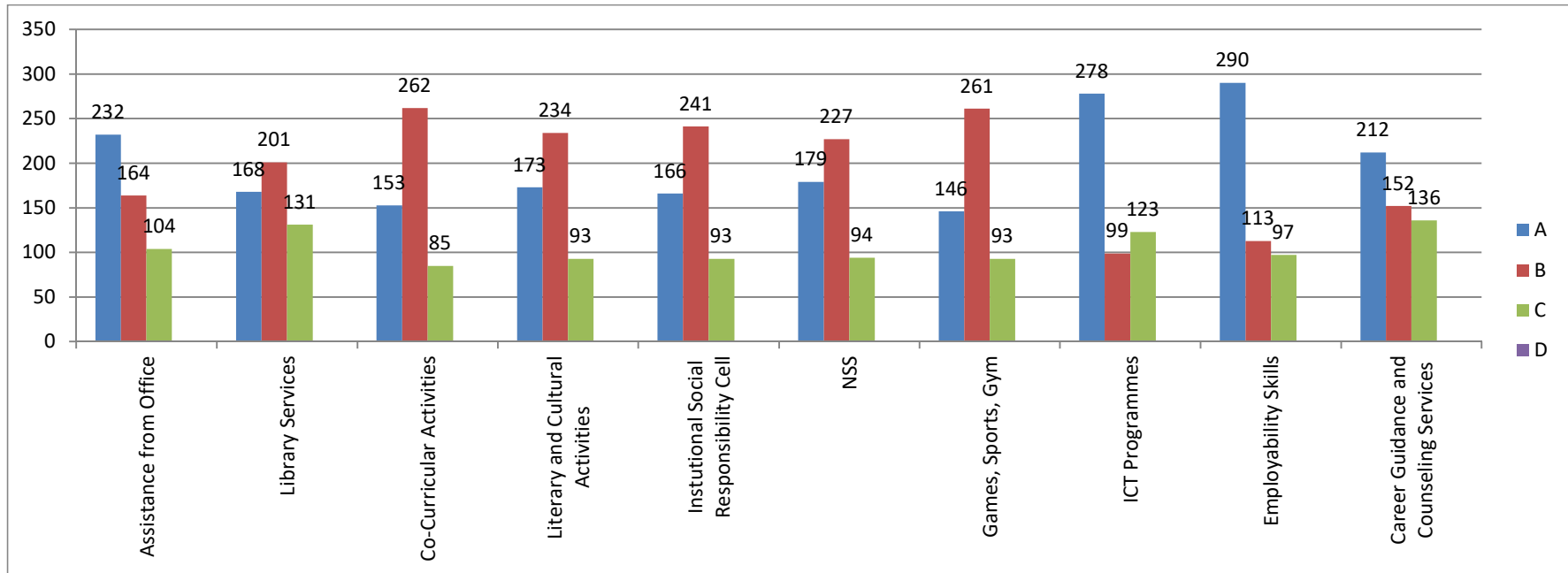
**No. of students: 500**

<b>Parameters</b>	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>
<b>Assistance from Office</b>	232	164	104	0
<b>Library Services</b>	168	201	131	0
<b>Co-Curricular Activities</b>	153	262	85	0
<b>Literary and Cultural Activities</b>	173	234	93	0
<b>Institutional Social Responsibility</b>	166	241	93	0
<b>NSS</b>	179	227	94	0
<b>Games, Sports, Gym</b>	146	261	93	0
<b>ICT Programmes</b>	278	99	123	0
<b>Employability Skills</b>	290	113	97	0
<b>Career Guidance and Counseling Services</b>	227	137	136	0

**Babu Jagjivan Ram Government Degree College, Narayanaguda, Hyderabad**  
**Consolidated Student Feedback on Institution 2019 – 20**

**A=Very Good; B=Good; C=Satisfactory; D=Unsatisfactory**

No. of students: 500



# **Babu Jagjivan Ram Government Degree College, Narayanaguda Hyderabad**

## **A Report on the Consolidated Student Feedback on Institution 2019 – 20**

**No. of students: 500**

Babu Jagjivan Ram Government Degree College is committed to quality in all its processes, procedures, and policies. The vision of empowering the students by providing quality education in order to make them ‘competent, self-reliant and responsible society builders, professionals and citizens,’ is possible only when there is continuous improvement in all areas. Therefore, the institution constantly improves itself with the help of a structured feedback mechanism from various stakeholders in the broad areas of teaching-learning, and institutional facilities.

With specific reference to the feedback on institution, the quality of the activities organized by the college depends on certain identified parameters, which are as follows:

1. Assistance from office
2. Library services
3. Co-curricular activities
4. Literary & cultural activities
5. Institutional Social Responsibility
6. National Service Scheme
7. Games and Sports & Gym facilities
8. ICT programs
9. Employability skills
10. Career guidance & counseling services

Accordingly, feedback on the above-mentioned parameters was collected, consolidated and analyzed and the detailed report submitted to the IQAC. As the college is committed to continuous improvement, the feedback on the institution, which is collected from the students, the alumni and the parents, is very helpful for the quality culture of an institution. It helps the institution to remain aligned to goals and create strategies for future improvement. The Principal and Chairman, IQAC, in consultation with the members of the Teaching and Non-Teaching Staff make use of this feedback, whether negative or positive, to improve the college in order to empower the students.

## Detailed Analysis and Action Taken Report

### 1. Assistance from office:

Almost 50% of the students have expressed that they are very happy with the assistance received from the office in matters like admissions, scholarships, bus-passes, examinations, etc. The other 50% has also expressed their satisfaction in this area.

The systematic use of e-governance in all the above-mentioned areas, that is, in all the various functions/facilities related to admissions, scholarships and examinations, has resulted in a seamless shift to the online mode, with the assistance from the staff. The admission process is facilitated as the college is a District Help Line Centre in the Degree Online Services of Telangana (DOST). Similarly, the process of regular college fee payment, management of accounts, etc., are all conducted through CAIMS, a state-government software that has changed the way the office functions. The Osmania University has also facilitated all the processes with regard to admission fee, examination, fee, etc., in addition to all matters regarding examinations, by moving to the online mode.

### 2. Library services:

The feedback from students in the area of Library Services shows a tremendous improvement over the years. Most of the changes have been brought about during 2019-20. At present, the students have access to 23,118 books and 6126 titles, 12 Magazines, 2 Journals & 06 Newspapers, CDs, and DVDS. The open access system available in the library provides easy access to its print resources. The E-Library consisting of 16 computers with LAN facility has a subscription with INFLIBNET N-list E-Resources with access to more than 6000 e-journals, 31,35,000 e-books, through the National Digital Library of India.

In order to improve the library services, the institution has taken some very important steps. The library has been partially automated with KOHA open source software version 19.05.01.000. Acquisition, Accession, Cataloguing, and Circulation of books is being done through the automation software and provided with OPAC facility for students and staff. The library is equipped with D-space Institutional Repository in which the Project Reports, articles, and PPTs of faculty and students are stored. A college Library Blog has been created with an ID (<http://bjrgdclibraryblogspot.com/>) with which students and staff can access current educational information. Similarly, a YouTube channel named "**BJR College Talks**" has been created in which students can share their views, opinions, and experiences pertaining to education and learning systems.

### **3. Co-curricular activities:**

The feedback from the students shows that almost all the students are very happy with the co-curricular activities conducted in the college. More than 50% of them have expressed that they find these activities very good. The rest of them have also expressed their satisfaction. The departments organize various activities like student seminars, study projects, field trips, guest/extension lectures, etc., in order to encourage experiential learning and participatory learning. The students have adapted themselves to these student-centric methods and have shown their satisfaction in their feedback. Therefore, the IQAC has decided to conduct many more programs which provide students with ample opportunities to learn through doing. This is a part of the institution's efforts to foster global competencies among the students.

### **4. Literary & cultural activities:**

The students have expressed satisfaction with the literary and cultural activities conducted by the college as well as those conducted by the CCE through Yuvataranagam, a state-wide initiative of the CCE. Even though the college lacks certain infrastructural facilities in this area, the college believes in holistic development of the students. Therefore, there is a lot of encouragement given to them to develop their talents and skills through the various opportunities both within and outside the college. The college intends to improve the existing facilities in order to benefit the students.

### **5. Institutional Social Responsibility:**

The feedback of the students with reference to the parameter of Institutional Social Responsibility is significant. Almost all the students have expressed their opinion as very good/good/satisfactory. The inference drawn is that they have been able to respond to the objective of the college in organizing various programs which focus on like gender equity promotion, climate change, environmental issues, etc. The college organizes various programs that focus on human values and professional ethics in order to inculcate them among the staff and students. Therefore, the feedback from the students has boosted the morale of the IQAC and provided the motivation to conduct more programs in this vein. The college is committed to inculcate a value system among the students, one of the core values of NAAC.

## **6. National Service Scheme:**

The students have expressed their satisfaction with regard to the N.S.S. activities and the IQAC has made a note of it. The college has two N.S.S. units which are led by two dynamic Programme Officers. Every effort is made to encourage the students to participate in activities like Swachh Bharat, Tree Plantation, blood donation, health camps, etc., in order to encourage a sense of responsibility towards society. The activities of the N.S.S. play a very significant role in contributing to national development as they inculcate a sense of national integration, social responsibility and ethical values.

## **7. Games and Sports & Gym facilities:**

With regard to the Games and Sports, as well as, Gym facilities, the students are quite satisfied, even though the college lacks a playground and facilities for outdoor games. This is because, there is a well-equipped gymnasium and facilities for indoor games which the students make full use of. In addition, the college has an arrangement with Osmania University, according to which the students of the college are permitted to make use of the University ground for outdoor games like volley ball, kabbadi, etc. The positive response from students is most encouraging and the arrangement will be continued in the next year, too.

## **8. ICT programmes:**

The college is committed to promoting the use of technology and therefore, endeavours to provide the right kind of infrastructure and training to the students. The feedback from the students shows that they are very happy with the ICT facilities available in the college as well, as the various programs that are conducted for ICT skills. The college has 155 computers which are available for the students in 3 labs, and are used in two shifts. In addition, the Department of Computer Science conducts many programs for Computer skills for the Non-Computer students. Taking the feedback into consideration, the IQAC has decided to increase the number of programs in order to benefit the students. It was also decided to write to the O/o the CCE for additional computers as the strength is bound to increase in the next academic year.

## **9. Employability skills:**

The feedback from students in this parameter is indicative of the kind of programs/activities conducted by the college for employability skills. A number of workshops, lectures, training program, etc., have been conducted by the IQAC in association with the Departments of English, Telugu, Botany, Commerce, Computer

Science, etc., as well as, the Faculty of Arts. The programs range from workshops on Employability Skills, Language Skills, Interview Skills, ICT Skills, Report writing, Self-employment skills, etc. The Telangana Skills and Knowledge Centre (TSKC), which is specially set up through the CCE to provide training in employability skills, is very active in the college and a number of students have benefited from it. The IQAC has made a note of the feedback and has decided to increase the number of such activities.

**10. Career guidance & counseling services:**

The students have expressed satisfaction in this parameter, as the college has well-established mechanisms for career guidance and counseling services. The Career Guidance Cell is active in conducting programs for career skills as well as training for employability skills. A number of activities were conducted by the Career Guidance Cell which were specially designed to assist the students to prepare themselves for the world of work. A few students have expressed their wish for placement facilities, and the college has begun taking steps in this direction.



**Babu Jagjivan Ram Government Degree College, Narayanaguda  
Hyderabad**

**Analysis and Action Taken Report on Parent Feedback on Institution  
2019 – 20**

**A=Very Good; B=Good; C=Satisfactory; D=Unsatisfactory**

**No. of Parents: 36**

<b>Attributes</b>	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>
<b>1. Environment</b>	11	16	09	0
<b>2. Infrastructure</b>	13	15	08	0
<b>3. Library</b>	16	14	06	0
<b>4. Faculty</b>	30	6	0	0
<b>5. Training &amp; Placement</b>	11	12	13	0

**Analysis:**

- The feedback collected from the parents shows that most of them are quite satisfied with the environment.
- Most of the parents have expressed their satisfaction with the available infrastructure, though some of them have mentioned that improvements are to be made.
- Almost all of them have expressed their satisfaction with the library facilities.
- Similarly, most parents have expressed their approval with regard to the faculty.
- The feedback from parents with regard to training and placement is satisfactory. However, more improvement is required in this area.

**Action to be taken:**

- It is decided to speed up the construction of the 3<sup>rd</sup> and 4<sup>th</sup> floors under RUSA 2.0, so that the necessary infrastructural facilities are available as early as possible.
- It is decided to improve the environs with some plantation work, after the construction of the 3<sup>rd</sup> and 4<sup>th</sup> floors is completed.
- It is decided to make efforts to provide placement services to the outgoing students.

**Babu Jagjivan Ram Government Degree College, Narayanaguda  
Hyderabad**

**Analysis and Action Taken Report on Alumni Feedback on Institution  
2019 – 20**

**A=Very Good; B=Good; C=Satisfactory; D=Unsatisfactory**

**No. of Alumni: 44**

<b>Attributes</b>	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>
<b>1. Environment</b>	22	16	06	0
<b>2. Infrastructure</b>	26	14	04	0
<b>3. Library</b>	28	12	04	0
<b>4. Faculty</b>	32	10	02	0
<b>5. Training &amp; Placement</b>	24	18	02	0

**Analysis:**

- Most of the alumni who gave feedback on the institution have expressed their happiness with the environment.
- With regard to the infrastructure, too, they expressed their satisfaction, though some of them suggested that the college should improve the existing infrastructure.
- Most of the old students were happy with the library facilities which have shown a great improvement.
- Almost all of them were very happy with the faculty and expressed the same in their feedback.
- Similarly, most of the old students were happy with the training but they expressed that there is a need for Placement services.

**Action to be taken:**

- It is decided to speed up the construction of the 3<sup>rd</sup> and 4<sup>th</sup> floors under RUSA 2.0, so that the necessary infrastructural facilities are available as early as possible.
- It is decided to improve the environs with some plantation work, after the construction of the 3<sup>rd</sup> and 4<sup>th</sup> floors is completed.
- It is decided to make efforts to provide placement services to the outgoing students.

**Babu Jagjivan Ram Government Degree College  
Narayanaguda, Hyderabad (T.S)**

**Student Feedback Form (2019-20)**

(A= Very good; B= Good; C=Satisfactory; D= Unsatisfactory)

Sl. No.	PARAMETERS	(A)	(B)	(C)	(D)
1.	Teaching-learning process (classroom teaching, guidance from teachers, additional material, e-learning resources, etc.)				
2.	Conduct of co-curricular activities (workshops, seminars, field trips, group discussions, debates, etc.)				
3.	ICT programmes (training in basic computer skills, internet use, capacity building activities, etc.)				
4.	Conduct of literary & cultural activities to encourage and develop talent, creativity, language skills, etc. (essay writing, elocution, recitation, singing, dancing)				
5.	Conduct of community engagement activities for social responsibility and personality development (NSS, ISRC, Eco Club, Women Empowerment Cell, etc.)				
6.	Library services (newspapers, books for competitive exams, text-books, reference books)				
7.	Activities to develop physical fitness and well-being (Games, sports, gym, yoga, etc.)				
8.	Programmes for development of employability skills (soft skills, interview skills, communication skills, etc.)				
9.	Career guidance and counselling services				
10.	Assistance from office (admissions, exams, scholarships)				

**Suggestions, if any:**

**Class: B.A./B.Com./ B.Sc.**

**Group:**

**Year: I / II / III**

# **Babu Jagjivan Ram Government Degree College**

**Narayanaguda, Hyderabad. (T.S.)**

## **PARENT FEEDBACK FORM (2019-2020)**

Dear Parent,

Your ward has spent his/her valuable 3 valuable years for B. A./ B.Com. / B.Sc. courses in Babu Jagjivan Ram Government Degree College, Narayanaguda, Hyderabad. We were always in touch with you regarding your ward's academic progress report, discipline and attendance. We thank you for your co-operation which was ever available.

We shall be thankful if you can spare some of your valuable time to fill up this feedback form to help us bring further improvement in the Institute.

### **Parent Feedback Form**

Please Tick: **A= Very good; B= Good; C=Satisfactory; D= Unsatisfactory**

<b>Attributes</b>	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>
<b>1. Environment</b>				
<b>2. Infrastructure</b>				
<b>3. Library</b>				
<b>4. Faculty</b>				
<b>5. Training &amp; Placement</b>				

Comments and suggestions:-

Signatures:

Name:

# **Babu Jagjivan Ram Government Degree College**

**Narayanaguda, Hyderabad. (T.S.)**

## **ALUMNI FEEDBACK FORM (2019-2020)**

Dear Alumni,

We are glad that you have spent 3 valuable years for B. A./ B.Com./B.Sc. courses in Babu Jagjivan Ram Government Degree College, Narayanaguda, Hyderabad. You will be pleased to know that your institution has, in a short period of time, grown to be one of the leading and sought-after institutions.

We would like to place on record that your co-operation and support has contributed in greatly towards this achievement.

We shall very much appreciate and be thankful if you can spare some of your valuable time to fill up this feedback form and give us your valuable suggestions for further improvement of the Institute.

### **Alumni Feedback Form**

Please Tick: **A= Very good; B = Good; C = Satisfactory; D = Unsatisfactory**

<b>Attributes</b>	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>
<b>1. Environment</b>				
<b>2. Infrastructure</b>				
<b>3. Faculty</b>				
<b>4. Quality of support material</b>				
<b>5. Training &amp; Placement</b>				
<b>6. Library</b>				

Comments and suggestions:-

Signatures :

Year :

Name :

Course :



## Babu Jagjivan Ram Government Degree College, Narayanaguda, Hyderabad

### Feedback on Teachers by Students 2019 – 20

A=Very Good; B=Good; C=Satisfactory; D=Unsatisfactory

Sl. No.	Name of the Faculty	Q 1	Q 2	Q 3	Q 4	Q 5	Q 6	Q 7	Q 8	Q 9	Q1 0	Q1 1	Q1 2	Q1 3	Q1 4	Q1 5	Q1 6	Q1 7	Q1 8	Q1 9	Q2 0	A	B	C	D	Overall Grade	Remarks
1	Smt. P. V. Geetha Lakshmi Patnaik	A	A	C	B	A	A	A	A	B	C	B	A	A	A	A	C	B	A	A	A	13	4	3	0	A	Very Good
2	Smt. N. Lakshmi Neelima	A	A	C	A	A	A	A	A	B	C	A	A	A	A	A	C	A	A	A	A	16	1	3	0	A	Very Good
3	Smt. G. Sukanya	A	B	B	C	A	A	A	A	B	B	C	A	A	A	A	B	C	A	A	A	12	5	3	0	A	Very Good
4	Smt. M. Rama Lakshmi	A	A	A	C	A	A	A	A	B	A	C	A	A	A	A	A	C	A	A	A	16	1	3	0	A	Very Good
5	Sri P. Satyanarayana Reddy	A	A	C	B	A	A	A	A	B	C	B	A	A	A	A	C	B	A	A	A	13	4	3	0	A	Very Good
6	Dr. P. Rami Reddy	A	A	A	C	B	A	A	B	A	A	C	B	A	B	A	A	C	B	A	A	12	5	3	0	A	Very Good
7	Smt. U. Sridevi	A	B	C	B	A	A	A	A	B	C	B	A	A	A	A	C	B	A	A	A	12	5	3	0	A	Very Good
8	Smt. S. Radhika	A	A	B	B	C	A	A	A	A	B	B	C	A	A	A	B	B	C	A	A	11	6	3	0	A	Very Good
9	Dr. S. E. Naina Vinodini	A	A	A	C	B	A	A	B	A	A	C	B	A	B	A	A	C	B	A	A	12	5	3	0	A	Very Good
10	Sri D. Devaiah	A	A	B	C	A	A	A	A	B	B	C	A	A	A	A	B	C	A	A	A	13	4	3	0	A	Very Good
11	Smt. G. Vijaya Jyothi	A	A	A	C	A	A	A	A	B	A	C	A	A	A	A	A	C	A	A	A	16	1	3	0	A	Very Good
12	Dr. A. Santhoshi	A	B	C	A	A	A	A	A	B	C	A	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
13	Sri D. Prakash	A	A	A	C	A	A	A	A	A	A	C	B	A	B	A	A	C	A	A	A	15	2	3	0	A	Very Good
14	Dr. N. Ravi Babu	A	A	C	B	A	A	A	A	B	A	A	A	A	A	A	C	B	A	A	A	15	3	2	0	A	Very Good
15	Dr. D. Muniswamy	A	A	B	A	A	A	A	A	B	B	C	A	A	A	A	B	A	A	A	A	15	4	1	0	A	Very Good
16	Smt. C. Shanthi	A	B	A	C	A	A	A	A	B	A	C	A	A	A	A	A	C	A	A	A	15	2	3	0	A	Very Good
17	Smt. T. Geethasri	A	A	B	C	A	A	A	A	B	A	C	A	A	A	A	B	A	A	A	A	15	3	2	0	A	Very Good
18	Dr. K. Suryanarayana	A	B	A	C	A	A	A	A	B	A	C	A	A	A	A	A	C	A	A	A	15	2	3	0	A	Very Good

19	Ms. V. V. Mallika	A	A	A	C	B	A	A	B	A	A	A	A	A	B	A	A	A	B	A	A	15	4	1	0	A	Very Good
20	Dr. B. Sambasiva Rao	A	A	C	A	A	A	B	A	B	C	A	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
21	Dr. T. Rajasekhar	A	A	B	C	A	A	A	A	B	A	C	A	A	A	A	B	A	A	A	A	15	3	2	0	A	Very Good
22	Sri P. Giridhar	A	B	C	A	A	A	A	A	B	A	B	A	A	A	A	A	B	A	A	A	15	4	1	0	A	Very Good
22	Smt. L. Jyothi	A	A	A	C	B	A	A	B	A	A	C	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
23	Smt. E. Ratna Kalyani	A	A	C	C	A	A	A	A	B	B	A	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
24	Dr. K. Kiran Kumar	A	A	A	C	B	A	A	A	A	B	A	C	A	A	A	B	A	A	A	A	15	3	2	0	A	Very Good
25	Dr. H. Srinivasa Rao	A	B	A	C	A	A	A	A	B	A	C	A	A	A	A	B	A	A	A	A	15	3	2	0	A	Very Good
26	Sri V. Vijayendra Chary	A	A	A	C	A	A	A	A	B	A	C	A	A	A	A	C	A	A	A	A	16	1	3	0	A	Very Good
27	Dr. C. Rajeshwar	A	A	C	B	A	A	A	A	B	A	B	A	A	A	A	C	A	A	A	A	15	3	2	0	A	Very Good
28	Dr. K. N. V. V. S. Narayana Murthy	A	B	A	C	A	A	A	B	A	A	A	A	A	B	A	A	A	B	A	A	15	4	1	0	A	Very Good
29	Dr. H. Kishan	A	A	B	C	A	A	A	A	B	A	C	A	A	A	A	B	A	A	A	A	15	3	2	0	A	Very Good
30	Dr. E. M. Sunitha	A	B	A	C	A	A	A	A	B	A	C	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
31	Smt. Y. Uma	A	A	C	B	A	A	A	A	A	C	B	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
32	Smt. M. Bhagyavathi	A	B	A	A	A	A	A	B	A	A	A	B	A	B	A	A	C	A	A	A	15	4	1	0	A	Very Good
33.	Sri Raziullah Hussaini	A	B	A	C	A	A	A	A	B	A	C	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
34	Sri K. Srinivas Rao	A	A	A	C	B	A	A	B	A	A	A	A	A	B	A	A	A	B	A	A	15	4	1	0	A	Very Good
35	Sri R. Chandra Sagar	A	A	C	A	A	A	B	A	B	C	A	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
36	Sri I. Pothana	A	A	B	C	A	A	A	A	B	A	C	A	A	A	A	B	A	A	A	A	15	3	2	0	A	Very Good
37	Sri T. Ajay	A	B	C	A	A	A	A	A	B	A	B	A	A	A	A	A	B	A	A	A	15	4	1	0	A	Very Good
38	Smt. M. Swapna	A	B	A	C	A	A	A	A	B	A	C	A	A	A	A	A	C	A	A	A	15	2	3	0	A	Very Good
39	Sri M. Shekar	A	A	A	C	B	A	A	B	A	A	A	A	A	B	A	A	A	B	A	A	15	4	1	0	A	Very Good
40	Smt. R. Sri Lakshmi	A	A	C	A	A	A	B	A	B	C	A	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good
41	Sri B. Ramesh	A	A	B	C	A	A	A	A	B	A	C	A	A	A	A	B	A	A	A	A	15	3	2	0	A	Very Good

42	Sri K. Bichya	A	B	C	A	A	A	A	A	B	A	B	A	A	A	A	A	B	A	A	A	15	4	1	0	A	Very Good
43	Smt. Sudha	A	B	A	C	A	A	A	A	B	A	C	A	A	A	A	A	C	A	A	A	15	2	3	0	A	Very Good
44	Smt. Tasleemunnisa	A	A	A	C	B	A	A	B	A	A	A	A	A	B	A	A	A	B	A	A	15	4	1	0	A	Very Good
45	Ms. Sravanthi	A	A	C	A	A	A	B	A	B	C	A	A	A	A	A	C	A	A	A	A	15	2	3	0	A	Very Good

### Feedback Analysis:

As per the consolidated report prepared after the feedback was collected from the students on Teacher performance, the following observations were made:

1. Almost all the students are satisfied with the performance of their teachers.
2. The IQAC has made a note of the suggestions/comments, etc., submitted the report to the Principal and Chairperson, IQAC, for further action.

### Action Taken:

The Principal has interacted with the respective departments and the individual teachers and expressed his satisfaction with the feedback from the students. Suggestions for improvement were conveyed to the individual teachers, wherever necessary.